

## Cleaning and care instructions for wooden floors with ProStrong matte and ProActive+ finishes in public areas



### General information

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#### ProStrong matte

Applied at the factory, the ProStrong matte finish is very hardwearing, environmentally friendly and dirt-repellent special coating. These finish has a uniform lacquer structure and natural look.

#### ProActive+

The ProActive+ system combines the advantages of the coated ProStrong matte finish with the look of a naturally oiled surface. A characteristic feature of this natural matte finish is a noticeable pore pattern.

#### Finish properties

ProStrong matte and ProActive+ protect the floor with a closed film, so the wood cannot absorb any contaminants. This coating is subject to natural and unavoidable wear over time (due to dirt, dust particles, mechanical stress etc.) when used in rooms with high footfall. Regular polishing slows down this premature wear. The guarantee for the surface treatment and the wooden floor is only valid if the care system advised by Weitzer Parkett is used correctly. Carpet underlays (non-slip surface) must be suitable for sealed wooden floors. Bring in furniture and other heavy furnishings carefully. Table and chair feet must be fitted with suitable (e.g. plastic-lined) felt pads. When using chairs with casters, use only standard soft rollers (type W). In office workplaces, we also recommend the use of suitable underlay mats approved for wooden floors by the respective manufacturer. Do not use steel wool on Weitzer Parkett finishes.

#### Colour properties

After installation, sunlight will cause typical changes in the colour of the wood, depending on the intensity of light exposure. Different types of wood react differently in terms of the extent and type of change (yellowing, darkening or fading).

#### Room climate

Regular ventilation must be ensured after installation, especially in new buildings and/or uninhabited homes. Emissions from other building materials can lead to irreversible discolouration of parquet floors in the absence of air exchange. Wood is a natural material that breathes. This means that wood absorbs or releases moisture from the air depending on the room climate, which results in a swelling or shrinking of the floor. In principle, this should not be regarded negatively, but considered a natural property of a natural material. To minimise inevitable changes in dimensions, we recommend maintaining a room climate of 20°C and 50% relative humidity throughout the year. This is especially important when heating the room as the parquet drying leads to the formation of gaps etc. Using a humidifier when the heating is on can be very beneficial and will help save valuable heating energy because, with higher humidity, a lower room temperature is even perceived as comfortable.

### Cleaning and care

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**As a rule, wiping must only be carried out with a damp cloth once the floor has been cleaned through dry means (vacuumed or swept). Excessive moisture influences may cause sustained damage. Never use steel wool, hard fibre mops (microfibre) or abrasive cleaning agents. Always use pH-neutral cleaning agents recommended by Weitzer Parkett and highly drainable cotton-based cleaning textiles.**

#### Clever Cleaner

Specially developed and highly concentrated cleaning product that can be used for routine cleaning or thorough cleaning depending on the concentration. **Routine cleaning: approx. 100 ml of Clever Cleaner in 10 l cleaning water.** Routine cleaning removes lightly adhering dirt that cannot be removed by vacuuming or sweeping. Apply sparingly using a suitable implement (e.g. mop, cotton cloth etc.), taking care not to soak the floor with water. Heavy soiling can be removed manually with a cotton cloth or a fine sponge. The frequency of routine cleaning depends on the amount of footfall or dirt on the floor: In public areas or areas with generally high footfall, it should be carried out weekly or daily.

**Thorough cleaning with Clever Cleaner:**

Amount: approx. 1000 ml in 10 l cleaning water (for thorough cleaning with a single-disc machine and white pad)

Thorough cleaning is carried out if the care film on the floor has become unsightly or/and the floor has strongly adhering dirt. We recommend having a thorough clean carried out by qualified personnel using a single-disc machine and a white pad. Once loosened, the dirt must be removed from the surface immediately using a wet vacuum cleaner. Then wipe the surface with clean water to remove any residue from the cleaner and allow to dry for 24 hours. Alternatively, thorough cleaning can also be carried out by a specialist company with suitable scrubber-dryers and corresponding brush rollers or appropriate cleaning machines (Note: Follow the device manufacturer's recommendations about which cleaner to use and the dosage). In general, it's important not to soak the floor during cleaning, as excessive moisture can damage a wooden floor. Likewise in this case, the frequency of cleaning depends on the amount of footfall or dirt on the floor. In public areas or areas with generally high footfall, thorough cleaning could be needed every six months, if not sooner.

**WP cleaning soap**

The biodegradable WP cleaning soap can be used for damp wiping as part of routine cleaning. It is a high-quality, highly concentrated soap combination made from natural vegetable oils. However, WP cleaning soap is not suitable for thorough cleaning. - **Amount:** approx. 25–30 ml in 10 l water.

**Care with Weitzer Polish matte**

**Weitzer Polish matte (previously Pro Active+ Polish)**

For ProActive+ und ProStrong matte finish

The water-based Weitzer Polish matte is a specially developed care product with a matte appearance that leaves a layer-forming care film on parquet floors. The floor must be thoroughly cleaned before the polish is used. Then apply 30–40 ml of neat polish per m<sup>2</sup> thinly and evenly to the dry surface and spread quickly with a suitable slightly moistened implement (e.g. mop with cotton cloth, squeegee pad etc.). An implement soaked with the polish must not be used on areas that have already dried, as this will result in streaks and different levels of shine. Remove excess polish or puddles immediately, as these can also cause streaks. The first layer dries relatively quickly. At a room climate of 20°C with 50% humidity and sufficient ventilation, you should be able to walk over the floor again after approx. 60 minutes.

Maintenance with polish should be carried out after every thorough clean. In public areas or areas with generally high footfall, polishing should be carried out two to four times a year, depending on need and the amount of wear. Polish products are water-soluble and not permanently resistant to disinfectants. Frequent use of disinfectants may cause staining on the care film.

**Shake all cleaning and care products thoroughly before use. Drying times: All drying times assume a temperature of 20°C and a relative humidity of 50%. Low temperatures and high levels of humidity can delay drying.**

- Clever Cleaner and cleaning soap: approx. 1–3 hours depending on the cleaning method
- Weitzer Polish matte: approx. 60 minutes

**Safety information**

Keep care and cleaning products out of the reach of children. Do not pour into eating, drinking or other containers intended for food. Keep away from food, drink and animal feed. In case of eye contact, rinse immediately with clean water and seek medical advice. Remove contact lenses if possible. Please observe the respective instructions on the labels.

**-Clever Cleaner:**

*SAFETY DETAILS: Observe the cleaning instructions for lacquered surfaces.  
In case of doubt, we recommend consulting with your specialised installation company.*



- H318:** Causes serious eye damage.
- P101:** If medical advice is needed, have product container or label at hand.
- P102:** Keep out of reach of children.
- P103:** Read carefully and follow all instructions.
- P305 + P351 + P338:** IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.
- P310:** Immediately call a POISON CENTER or doctor/physician.
- UFI:** 657X-SKN3-P000-G65T

**-WP cleaning soap:**

*SAFETY DETAILS: There are no particular safety risks. Nonetheless heed relevant data sheets, product information or care instructions. In case of doubt, we recommend consulting with your specialised installation company. Keep out of reach of children! Do not induce vomiting if swallowed. Seek medical advice and present label.*

**S 1/2** Store closed and keep out of reach of children.

**-Weitzer Polish matte:**

*SAFETY DETAILS: There are no particular safety risks. Observe the data sheets and care instructions for Weitzer Parkett surfaces. In case of doubt, we recommend you to consult your specialised installation company.*

*Contains METHYLCHLOROISOTHIAZOLINONE, METHYLISOTHIAZOLINONE (3:1) (preservatives). May produce an allergic reaction.*

*Contains Tetraamminzink(II)-carbonat. May produce an allergic reaction.*

**DANGER**

**H 412** Harmful to aquatic life with long lasting effects.

**P 273** Avoid release to the environment.

**P 501** Dispose of contents/container in accordance with local/regional/national/international regulations.

**Concluding points**

These recommendations are based on extensive experience and are intended to advise you to the best of our knowledge. We have also provided information on restrictions and warnings in the interest of minimising the risk of errors. By definition, information sheets do not cover all possible current and future application scenarios and special features, some of which arise from the versatility of wood as a material. For this reason, this sheet does not exempt the installation specialist from raising queries if they have any doubts, from testing the product on-site themselves, or from paying critical attention during the installation process. This sheet also omits certain information where it can be reasonably assumed that specialists would be familiar with this information. The contents of this information sheet is not legally binding and therefore it is not possible to derive any warranty or liability claims from it. If you have any further questions, please do not hesitate to contact the WEITZER PARKETT team.